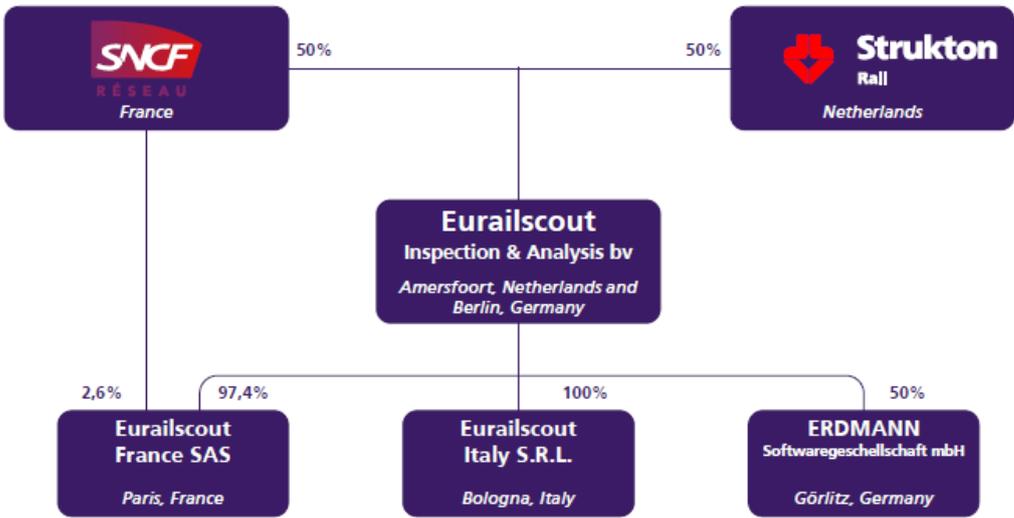


**Policy statement EURAILSCOUT Inspection & Analysis B.V.**

Eurailsout performs independent measurements on railway infrastructure with modern measurement and inspection trains and hand equipment. Eurailsout works at the request of infrastructure managers and railway contractors in various countries. The measurement data of Eurailsout's measurement and inspection trains support the asset management process. At the request of the infrastructure managers, we provide the measurement data obtained to the railway contractors in order to carry out maintenance. The goal for the infrastructure managers is a safe, reliable and available railway network. Eurailsout is conscious of its responsibility for the best possible delivery of the necessary data.

**Financial structure of Eurailsout and independence**



Strukton Rail and SNCF each have a 50% interest in Eurailsout Inspection & Analysis B.V.

The great thing about this structure is that the three companies (Eurailsout, Strukton Rail and SNCF) are all three in the asset management chain and thus strive for a common core objective of a safe, reliable and available railway.

As a measurement company, Eurailsout is responsible for the delivery of measurement data and analysis (if applicable) to the customer. The independence of the services vis-à-vis the shareholders is arranged as follows:

Eurailsout is an independent autonomous private limited company. Its mission is to provide the best possible insight into the condition of railway assets in order to contribute to a safe, reliable and available railway. This can only be done by performing independent measurements.

**Our MISSION**  
**We offer the best possible and most actual insights into the condition of railway assets by delivering localised, visualised and analysed data**

The above-mentioned financial structure means that ERS can make independent choices. None of the shareholders has a majority interest. The management takes decisions about its strategy, tactical and operational activities. The Board of Directors advises the management about the long(er) term strategic and tactical matters. Not only about the daily and/or operational activities. The good

relationship enables Eurailscout to use the knowledge and experience of the shareholders to optimise and further develop its own measuring system in order to (continue to) realise its objectives.

#### **Our VISION**

**We continuously learn, develop and grow, staying at the top by offering the best possible solutions in close cooperation with partners and customers**

### **External audits**

Eurailscout is audited annually by independent organisations and some infrastructure managers. These do not necessarily verify independence, but maturity, professionalism and consistency in processes within the organisation. Thus Eurailscout complies with ISO 9001 and ISO 45001 issued by DNV and ISO 17020 issued by AuditConnect. Eurailscout also follows and reports in accordance with the requirements of ISO 14001. In addition, we have successfully completed the audit of ILT regarding the EU regulation 1158/2010. Also, the external accountant visits Eurailscout twice a year.

### **Safeguarding independence in data delivery**

Other aspects that are also included in the assessment of independence are the following:

#### *Measurements in the Netherlands (general)*

ProRail carries out most inspections in the Netherlands. ProRail has subdivided the Netherlands into contract areas. These are assigned to four railway contractors that are recognised by ProRail (BAM Rail, VolkerRail, Asset Rail and Strukton Rail). When analysing the data, the analysis staff cannot see which contract area/railway manager the data concerns. Hand measurements are carried out without the presence of the railway contractors. This prevents the contractor from influencing the measurements and thus also the result.

Should a particular area have disproportionately much more or fewer 'suspects' compared with another area, then this will be visible in the weekly reports sent by Eurailscout to ProRail. This gives ProRail a tool for gaining an insight into any differences.

#### *Measurements for the customer based on unprocessed data.*

For some customers, Eurailscout delivers unprocessed data without the intervention of Eurailscout. The customer performs the some analysis on its own.

As we are still unable to check the correctness and completeness of the unprocessed data before delivering it to the customer, developments are being undertaken to enable Eurailscout to check this beforehand. In this respect, Eurailscout does want to work on automated solutions in consultation with the customer in order to safeguard independence here too.

### **Code of Conduct**

Eurailscout works solely with parties that conduct business with integrity. In the assessment of its suppliers, Eurailscout follows the code of conduct for conducting business with integrity (see the Strukton Code of Conduct).

Eurailscout also follows the General Data Protection Regulation (GDPR), which came into force on 25 May 2018. Eurailscout considers it very important that the personal data of our stakeholders, such as

employees, hired personnel, job applicants and shareholders are protected and only stored for the purpose for which they were requested and for no longer than necessary. With the coming into force of the GDPR, Eurailscout has detailed the various different personal data processes and recorded them in a register. The controller of personal data is responsible for their proper protection and to make periodic checks as to whether they are still relevant for the purpose for which they were recorded and/or whether the storage period included in the register has elapsed.

Eurailscout has a number of core values:

- Building on a good quality basic product in collaboration with various stakeholders.
- Continuous development.
- A passion for the product and service.
- Safety.
- Integrity.

### **Risk analysis**

Part of the business plan comprises the risk analysis, which states the greatest risks for Eurailscout. For these risks, we have defined measures in order to mitigate the risks as much as possible. Twice a year, the Management and the MT assess whether the stated risks are still the most significant risks and/or whether there are any other new risks. The measures are adjusted on this basis, if necessary.

Eurailscout enters into obligations in line with the business plan, investment plan, budget, code of conduct and its policy.

### **Confidential information/data**

Should a supplier or customer submit a request to Eurailscout for the provision of certain information and/or data, then this is only done with the consent of the customer, supplier and/or other parties concerned. On agreement, the party in question signs a confidentiality declaration so that it is clear that this information is only intended for a particular purpose and may not be further distributed and/or used for another purpose. No information is provided in the public domain or to third parties. Eurailscout, as well as the companies it hires, handle all information with confidentiality.

### **Quality management system**

Eurailscout management regularly evaluates the effectiveness of the quality management system. As stated above, Eurailscout has to comply with various different standards, rules and regulations. These are integrated in the quality management system. We include points for improvement arising from inspections, evaluations, audits etc., in the quality management system and we adjust our processes accordingly.

Eurailscout strives for the continuous improvement of its processes and services in order to safeguard customer satisfaction.

The management makes available to Eurailscout staff the resources that are required for meeting the customer's requirements and for safeguarding the business processes and quality of the services.

These resources are:

- business plan, management information, feedback from audits to the management;
- sharing policy, our mission, vision, objectives and result with the organisation;
- a description of the business processes;
- making available procedures and instructions;
- offering training and education so as to ensure qualified staff at all times;
- a safe workplace and work area, including the necessary working materials and tools.

Eurailscout ensures that any requirements are met in cases where these have been laid down by the legislator for the resources, business processes or services of Eurailscout. The policy statement is underwritten by the entire management and they can also be held accountable for this.

The personnel within the organisation who carry out the inspection and analysis, are responsible for working in accordance with the procedures, instructions and all associated documentation that are included in the quality system. The management ensures that all procedures and the policy that are defined therein are implemented and enforced. This is done inter alia through educating and training the staff. Eurailscout provides replacement for key positions in order to safeguard continuity.

Oscar van Soomeren

Esther Lases

Erwin de Bree