

## Quality management policy statement

Eurailscout Inspection & Analysis B.V. is a high quality and innovative leading measurement company in the European rail infrastructure market and supplies measurement data to infrastructure managers for monitoring the status of rail infrastructure maintenance on quality and safety. This enables our clients to anticipate maintenance and renewal in good time.

Eurailscout Inspection & Analysis B.V. will conduct an intensive policy of continuously improving the quality of its organization, processes and products with a view to continued compliance with the changing requirements in the market and legislative bodies.

A policy that comprises concrete objectives, at both the holding and departmental levels, which will be realized by both systematic and results-oriented implementation and be continuously reviewed by management for progress and effectiveness, will effectuate this.

The quality objectives will at least be related to the following areas of consideration:

- Communication with customers and stakeholders
- Products and services
- Primary processes
- Personnel management
- Resource management
- Evaluation of products and processes

In order to realize and subsequently safeguard the objectives, Eurailscout Inspection & Analysis B.V. makes use of an integral performance management system based in the EFQM model. Eurailscout complies with ISO 9001 and ISO 45001 issued by DNV and ISO 17020 issued by AuditConnect. Eurailscout also uses and reports in accordance with the requirements of ISO 14001.

To enlarge quality awareness and to increase the quality of the developed solutions, maximum employee participation will be strived for when realizing the objectives. Moreover, each employee will be given the opportunity to initiate improvements and will be stimulated to also suggest improvements to quality and efficiency outside their immediate work sphere.

The management will increase the effectiveness of the implemented quality policy by selecting and prioritizing them, and ensuring that all the formulated objectives and improvement suggestions are mutually consistent as regards content. Where possible, the quality objectives will be translated into personal targets, which will be formulated as part of the personnel policy that is conducted by Eurailscout Inspection & Analysis B.V.

Eurailscout Inspection & Analysis B.V. management is confident that this active form of conducting quality management can count on the maximum commitment of all its staff and will lead to high product quality and customer appreciation.

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